Contact Details:

Reigate and Banstead Borough Council Parking Enforcement
Phone 01737 276000
www.reigate-banstead.gov.uk/info/20150/parking

Surrey Police
Phone 101 or 01483 571212
www.surrey.police.uk/my-neighbourhood/tandridge

Surrey County Council – Parking Team (for changes to parking restrictions)
0300 200 1003 or parking@surreycc.gov.uk
www.surreycc.gov.uk/parking/tandridge

A Guide to Parking Enforcement in Tandridge

Information about enforcement of yellow lines, and other parking problems on the highway network.
1) Parking Restrictions

Surrey County Council (SCC) is responsible for putting in new parking restrictions (or removing them) and maintaining the associated signs and lines. We implement new waiting restrictions as part of parking reviews. These are carried out annually by the SCC Parking Team and the SCC Local Committee in Tandridge, who make decisions about highway matters. To find out more about the Tandridge Parking Review process look at our web pages: www.surreycc.gov.uk/parking/tandridge

2) Parking Enforcement

Surrey County Council is also responsible for making sure parking restrictions are enforced. We have agreements with some district and borough councils in Surrey (who already enforce car parks) to carry this out on our behalf.

In Tandridge District, we have an agreement with neighbouring Reigate and Banstead (R&B) Borough Council to carry out on street parking enforcement. R&B generally enforce waiting and loading restrictions but where there are none in place the police can sometimes take action.

Here is a list of typical parking offences giving the respective authority that would deal their enforcement:

- **Parked in contravention of a waiting restriction (yellow line)** – R&B Parking Team
- **Parking bays including resident permit schemes and disabled/other bays** – R&B Parking Team
- **School zig zags** – R&B Parking Team
- **Pedestrian crossing zig zags** – R&B Parking Team or police
- **Loading restrictions** – R&B Parking Team
- **Parking in front of a dropped kerb** – R&B Parking Team or Surrey Police

Note: A resident can call the police or R&B if a car that does not belong to them blocks their drop kerb access. Neither authority is likely to physically remove the obstructing vehicle but they may issue a penalty to the offending vehicle owner.

- **Parking on the footway – if the footway is obstructed by a parked car then call Surrey Police.**

Note: Waiting restrictions apply to the footway as well so where these are present they can be enforced. If there are no waiting restrictions and vehicles park obstructively on the footway Surrey Police can take action. As a rule obstruction of the footway means a wheelchair or pushchair couldn’t get through.

- **Parking on grass verges** – R&B Parking or Highways

Note: Waiting restrictions apply to the back of the footway so can be enforced even if a car is parked on the verge behind the kerb if it is part of the highway. If there are no waiting restrictions Surrey Highways may consider putting in posts to prevent parking on highway verges.