

**East Surrey Local Roads Survey 2020 – Burstow, Horne, Smallfield and Outwood – Analysis**

There were 198 surveys returned in total from residents of the 4 local areas. The most frequent concern mentioned by residents was HGV's breaking the speed limit when travelling along their roads and this not being enforced. The other main concerns were the roads and pavements being too narrow, the damage and waste on roads and the current traffic calming measures having unsatisfactory results. The most frequent solutions mentioned were to install more and different traffic calming measures (cameras, chicanes and pinch points) and to restrict the weight of HGVs and access of HGVs to certain roads due to the negative impact they are having on roads and residents.

**Local HGV companies mentioned by respondents** - M Fuller, Blockade Services, ES Skips, EGAP, Tone Scaffolding, PJ Brown, Etherington, Cook & Son, Taylor's, AMV

**Roads of concern mentioned by respondents**

<b>Road</b>	<b>Concern</b>
Brickhouse Lane	<ul style="list-style-type: none"> <li>• Overloaded HGV lorries</li> <li>• Damage to road surface</li> <li>• Speeding</li> <li>• Dirt, rubble and waste from tipper lorries on road and not being cleared</li> </ul>
Broadbridge Lane	<ul style="list-style-type: none"> <li>• Speeding</li> <li>• Pavement/pathways damaged</li> <li>• Speed bumps not slowing HGVs and being driven over at speed, causing noise nuisance for residents</li> </ul>
Chapel Road	<ul style="list-style-type: none"> <li>• Speeding</li> <li>• Footpaths too narrow</li> <li>• Noise from HGVs</li> </ul>
Church Road	<ul style="list-style-type: none"> <li>• Poor street lighting</li> <li>• No pavements</li> <li>• Road too narrow for HGVs, not wide enough for 2 HGV lorries to pass each other.</li> <li>• Speeding</li> <li>• Dirt, rubble and waste from tipper lorries on road and not being cleared</li> </ul>
Dayseys Hill	<ul style="list-style-type: none"> <li>• Poor street lighting</li> <li>• No pavements</li> <li>• Speeding</li> <li>• Road too narrow, dangerous bend at the top of Rookery Hill/Dayseys Hill junction of Millers Lane.</li> </ul>
Effingham Road	<ul style="list-style-type: none"> <li>• Speed limit too high, 50mph</li> <li>• Narrow pavement</li> </ul>
Green Lane	<ul style="list-style-type: none"> <li>• Speeding</li> <li>• Concern about HGV company, tone scaffolding, sawmill planning application.</li> <li>• HGVs travelling during unsociable hours</li> </ul>
Millers Lane	<ul style="list-style-type: none"> <li>• Speeding</li> <li>• Blind corners</li> </ul>

	<ul style="list-style-type: none"> <li>• Damage to verges and overhead branches</li> </ul>
Smallfield Road	<ul style="list-style-type: none"> <li>• Speeding</li> <li>• Poor street lighting</li> <li>• No pavements</li> <li>• Road too narrow, cars having to go into hedges</li> </ul>
Weatherhill Road	<ul style="list-style-type: none"> <li>• Speeding</li> <li>• Dirt, rubble and waste from tipper lorries on road and not being cleared</li> </ul>
Whitewood Lane	<ul style="list-style-type: none"> <li>• Speeding</li> <li>• Noise nuisance</li> </ul>

### **Top roads of concern mentioned by respondents**

<b>Road</b>	<b>Concern</b>
Bones Lane	<ul style="list-style-type: none"> <li>• Speeding</li> <li>• Noise nuisance</li> <li>• Verges, branches and road damaged</li> <li>• Poor street lighting</li> <li>• No pavements</li> <li>• No right turn sign between Bones Lane/West Park Road ignored</li> <li>• Mud and dirt on road and not being cleared</li> </ul>
Byers Lane	<ul style="list-style-type: none"> <li>• Speeding</li> <li>• Verges and drains damaged as lorries go into the ditch, causing increased flooding risk</li> <li>• Noise nuisance</li> <li>• 'Unsuitable for HGV' sign erected on one side of lane (entrance), but not being adhered too by HGVs</li> <li>• Potholes</li> <li>• Road damage, corner on lane, near Osney Lodge has be repaired each year.</li> <li>• Poor street lighting</li> <li>• No pavements</li> </ul>
Croydon Barn Lane	Polo field site is of concern and nuisance to respondents. Claire Coutinho MP requested a team from TDC to be sent down to see if height restrictions have been met for the site
Plough Road	<ul style="list-style-type: none"> <li>• Speeding</li> <li>• Potholes</li> <li>• Narrow roads causing damage to verges</li> <li>• Mud, rubble and dirt from tipper lorries on road and not being cleared</li> <li>• Noise nuisance</li> </ul>
Redehall Road	<ul style="list-style-type: none"> <li>• Speeding</li> <li>• Speed bumps damaged and ineffective</li> <li>• Dirt, rubble and waste from tipper lorries accumulating in residents' gardens and only being cleared once a year</li> <li>• Narrow and uneven pavements</li> <li>• Road too narrow</li> </ul>

## Potential local improvement actions

Claire Coutinho MP has worked with the Leader of Surrey County Council, member for Transport Matt Furniss, and local District Councillors Lesley Steeds and Harry Fitzgerald to scope out potential solutions. We would suggest the next step would be for Parish Councils to work with residents to agree a clearly defined list of interventions which we can put to relevant organisations. We note that any intervention to divert traffic will affect the surrounding roads and those residents should be spoken to, so the problem isn't simply displaced.

<b>Action</b>	<b>Effect</b>	<b>Limitation</b>
<b>Surrey County Council could update local commercial Sat Nav routes</b>	Limit movements on unsuitable routes and redirect HGVs onto suitable roads	HGV drivers would need to be using commercial Sat Navs for this to have an impact. Normal Sat Navs or phone maps would typically not redirect them along these more suitable routes
<b>Surrey County Council could install more 'average speed cameras' on some of the mentioned roads.</b>  Unlike traditional speed cameras, average-speed cameras work by recording the time it takes a vehicle to travel between two positions on the road	Reduce the speed and risk of collisions of HGVs travelling on roads in the area Has fining enforcement power, so likely to be adhered too	There would be limits on the number of roads these cameras could be installed on. May cause HGV drivers to use alternate roads to avoid cameras, causing similar speeding issues on other roads
<b>Surrey Police could install more 'standard fixed cameras' on some of the mentioned roads</b>	Reduce the speed and risk of collisions of HGVs travelling on roads in the area  Has fining enforcement power, so likely to be adhered too	There would be limits on the number of roads these cameras could be installed on.  May cause HGV drivers to use alternate roads to avoid cameras, causing similar speeding issues on other roads
<b>Surrey County Council could erect more restrictive road signs on certain mentioned roads. For example, weight limits and unsuitable for HGV signs</b>	Reduce weight and HGVs going along certain roads	May need to be enforced for HGVs to adhere to restrictions  More suitable roads would be required to be agreed to beforehand, so similar issues do not occur on alternate roads
<b>Surrey County Council could introduce further traffic calming measures on certain roads mentioned. For example, chicanes, pinch points</b>	Reduce the speed and risk of collisions of HGVs travelling on roads in the area	Further infrastructure would be required to put these in place on certain roads  Could cause congestion on these routes for HGVs and cars  May lead to HGV drivers using alternate roads to avoid these measures
<b>Establish more HGV watch/speed watch in certain areas of concern</b>	Reduce the speed of HGVs and would provide more in-depth evidence of where further restrictions are needed	The watch would have no enforcement powers

**Potential wider improvement actions**

<b>Action</b>	<b>Effect</b>	<b>Limitation</b>
<p><b>Government to provide local authorities with more traffic enforcement powers</b></p>	<p>More powers of enforcement dispersed, so would improve traffic enforcement overall</p> <p>Streamline powers of traffic restrictions with enforcement</p> <p>Reduce police workload on traffic offences</p>	<p>Length of time - legislation and the necessary resources for local authorities to put in place will take time to enact. Will take longer to have a local impact for roads</p>
<p><b>Government to reform traffic commissioner licensing powers</b></p> <p>Traffic Commissioners are responsible for the licensing and regulation of those who operate HGVs</p>	<p>More regulation over HGV companies, routes and the number of HGVs used for a project and in an area</p> <p>Reduce the number of HGVs used in a local area and improve standards</p>	<p>Length of time - legislation and the necessary processes to put in place will take time to enact. Will take longer to have a local impact for roads</p> <p>Enforcement may be needed for adherence</p>